1. **Choose the right word which matches with its definition.**
2. A simplified version which is cheaper to buy.
3. trial version C. shareware
4. professional version D. home-use version
5. Software which is in the public domain. Anybody can use it without paying.

A. trial version C. professional version

B. shareware D. freeware

1. The full version with all the features.

A. trial version C. shareware

B. freeware D. professional version

1. You can try it for a while for free. Then if you want to keep using it, you are expected to pay a small fee to the writer.

A. shareware C. professional version

B. home-use version D. freeware

1. You can use it for free for a while (often a month). When the trial period finishes, you have to pay, or the program will de-activate.

A. trial version C. home-use version

B. freeware D. professional version

**Choose the security solution to its purpose.**

1. ………. prevents damage that viruses might cause.
2. username, password and biometric scanning C. antivirus software
3. authentication D. encryption
4. ………. checks the user is allowed to use system.

A. encryption C. username, password and biometric scanning

B. a firewall D. antivirus software

1. ………. make sure only authorized people access the network.

A. antivirus software C. encryption

B. authentication D. a firewall

1. ………. blocks unauthorized access codes.

A. username, password and biometric scanning C. a firewall

B. encryption D. antivirus software

1. ………. protects the system from public access.

A. username, password and biometric scanning C. encryption

B. a firewall D. authentication

**1.D 2.D 3.D 4.A 5.A 6.C 7.C 8.B 9.B 10.B**

1. **Choose the right word which matches with its definition.**

1. The study of website traffic

A. website analytics B. traffic C. page optimization D. visitor map

2. Invisible information on a website

A. meta tag B. page optimization C. website analytics D. traffic

3. The movement(Sự chuyển động) and actions of visitors to your site

A. traffic (sự giao thông) B. visitor map C. website analytics D. meta tag

4. Increasing the number of visitors to your site

A. visitor map B. page optimization(Tối ưu hóa trang) C. meta tag D. traffic

5. Information about where your visitors are from

A. website analytics B. visitor map C. page optimization D. meta tag

6. Software that sends information about the use of a computer system.

A. trojan B. spyware C. adware D. hacker

7. Someone who tries to (break into: Đột nhập) a computer system.

A. spyware B. adware C. hacker D. trojan

8. Software that automatically (plays commercials: Phát quảng cáo) on a computer.

A. hacker B. antivirus software C. adware D. spyware

9. A program which is usually free but contains a virus.

A. spyware B. hacker C. antivirus software D. trojan

10. This software prevents damage that viruses might cause.

A. adware B. trojan C. spyware D. antivirus software

**1.A 2.A 3.A 4.B 5.B 6.B 7.C 8.C 9.D 10.D**

1. **Choose the company department which matches with the type of data it works with.**

1. information about Help Desk, support calls, manuals, problem reports

A. Technical support C. Production

B. Finance D. Human resources

2. data about customers, (satisfactions surveys: Khảo sát sự hài lòng), promotions

A. Customer relations C. Human resources

B. Technical support D. Production Finance

3. data about profits: lợi nhuận, tax: thuế, loans: tiền vay, shares: cổ phần and cash: tiền mặt

A. Finance C. Technical support

B. Customer relations D. Production

4. data about employees, training, recruitment(tuyển dụng) needs

A. Finance C. Customer relations

B. Human resources D. Technical support

5. data about (product specification thông số sản phẩm), details and design

A. Customer relations C. Finance

B. Production D. Human resources

**Choose the tool which matches with its use.**

6. drives screws and bolts into six-sided sockets

A. wire strippers B. a hex key(chìa lục giác) C. tweezers D. a screwdriver

7. hold objects and cut or bend tough materials

A. a screwdriver B. tweezers C. pliers D. a hex key(chìa lục giác)

8. tightens and removes screws

A. a hex key(chìa lục giác) B. pliers C. a screwdriver D. tweezers

9. hold small objects

A. pliers B. a hex key(chìa lục giác) C. wire strippers D. tweezers

10. remove insulation

A. pliers B. a screwdriver C. tweezers D. wire strippers

**1.A 2.A 3.A 4.B 5.B 6.B 7.C 8.C 9.D 10.D**

1. User profile is \_\_\_\_\_.

A. a collection(Bộ sưu tập) of settings and information associated with a user

B. an effort to get unauthorized access to a computer

C. a way to make sure that only authorized people access the network

D. a hardware device that allows wireless devices to connect to the network

2. Malware(Phần mềm độc hại) attack is \_\_\_\_\_.

A. an effort to get unauthorized access to a computer

B. a collection of settings and information associated with a user

C. a hardware device that allows wireless devices to connect to the network

D. a way to make sure that only authorized people access the network

3. Browser hijacker is \_\_\_\_\_.

A. software that replaces (the user’s search engine with its own – công cụ tìm kiếm của người dùng bằng công cụ tìm kiếm của riêng họ)

B. a collection of settings and information associated with a user

C. software that replaces the user’s search engine with its own

D. a way to make sure that only authorized people access the network

4. Biometric scanning is \_\_\_\_\_.

A. software that replaces the user’s search engine with its own

B. a way to make sure that only authorized people access the network

C. an effort to get unauthorized access to a computer

D a hardware device that allows wireless devices to connect to the network

5. A wireless access point is \_\_\_\_\_.

A. software that replaces the user’s search engine with its own

B. a hardware device that allows wireless devices to connect to the network

C. an effort to get unauthorized access to a computer

D. a collection of settings and information associated with a user

6. A router is \_\_\_\_\_.

A. sends the digital signal further on in the network

B. connects networks that use the same protocol

C. channels incoming data but maintains the bandwidth speed

D. modulates and demodulates the data into digital or analog signal

7. A gateway is \_\_\_\_\_.

A. channels incoming data but maintains the bandwidth speed

B. is an entrance to another network

C. is an entrance to another network

D. modulates and demodulates the data into digital or analog signal

8. A modem is \_\_\_\_\_.

A. sends the digital signal further on in the network

B. connects networks that use the same protocol

C. modulates and demodulates the data into digital or analog signal

D. is an entrance to another network

9. A switch is \_\_\_\_\_.

A. connects networks that use the same protocol

B. sends the digital signal further on in the network

C. modulates and demodulates the data into digital or analog signal

D. channels incoming data but maintains the bandwidth speed

10. A repeater is \_\_\_\_\_.

A. is an entrance to another network

B. connects networks that use the same protocol

C. channels incoming data but maintains the bandwidth speed

D. sends the digital signal further on in the network

**1A 2.A 3.A 4.B 5.B 6.B 7.C 8.C 9.D 10.D**

**A. Match the words with their definitions.**

1. A person whose job is to plan and design the network.

A. network architect C. network administrator B. system analyst D. programmer

2. Someone whose job is to study a company’s computer needs and provide them with suitable(Thích hợp) software and equipment(Thiết bị).

A. network architect C. network administrator B. system analyst D. IT support officer

3. Someone whose job is to write digital code (sets of instructions for computers).

A. IT support officer C. programmer

B. network administrator D. network architect

4. A person whose job is to make sure all of the computers (work properly: hoạt động bình thường).

A. IT support officer C. system analyst

B. network architect D. programmer

5. A person responsible for firewalls, security levels, wireless connection, usernames, passwords.

A. IT support officer C. programmer

B. network administrator(Quản trị mạng) D. system analyst

6. Arrange and systemize the data.

A. data collection B. data validation C. data coding D. data sorting

7. Gather the raw data which you want to process.

A. data coding B. data tabulation C. data validation D. data collection

8. Clean the data and double-check for faults and inconsistences.

A. data collection B. data tabulation C. data sorting D. data validation

9. Create categories to organize the data into relevant groups.

A. data tabulation B. data collection C. data coding D. data sorting

10. Arrange the data into table format so that it can be analyzed.

A. data validation B. data sorting C. data coding D. data tabulation

**1A 2. B 3. C 4. A 5. B 6. C 7. D 8. D 9. D 10. D**

**A. Choose the right answer to make a correct definition.**

1. ………. is a program used for displaying web pages.

A. Ripper(phần mềm/Công cụ trích xuất dữ liệu) B. Web browser C. Host D. Inbox

2. ………. is a computer used to provide data and services to other computers.

A. Newbie B. Host C. Web browser D. Ripper

3. ………. is the location where emails are kept when they are received.

A. Web browser B. Inbox(Hộp thư đến) C. Host D. Newbie

4. ………. is a piece(phần) of software used to extract(trích xuất) files from a CD/ DVD and convert them to other formats.

A. Ripper B. Web browser C. Inbox D. Newbie

5. ………. is somebody who is new to an activity such as using a PC or the Internet.

A. Newbie B. Inbox C. Ripper D. Host

**Choose the word that matches with their usage.**

6. ………. are used to remove insulation.

A. Wire strippers C. The diagnostic software

B. A system diagnostic card D. A multimetre

7. ………. is used to (measure: đo lường) electrical properties.

A. A system diagnostic card(card chuẩn đoán hệ thống) C. A multimetre(Đồng hồ vạn năng)

B. The cable tester (thiết bị kiểm tra cáp) D. Wire strippers

8. ………. is used to test the system operation as it (boots up: khởi động).

A. A multimetre C. A system diagnostic card

B. The cable tester D. The diagnostic software

9. ………. is used to (identify problems: xác định các vấn đề) in computer hardware.

A. The cable tester C. Wire strippers

B. A multimetre D. The diagnostic software(phần mềm chuẩn đoán)

10. ………. is used to check electrical connections in wired devices.

A. The diagnostic software C. Wire strippers

B. A system diagnostic card D. The cable tester

**1. B 2. B 3. B 4. A 5. A 6. A 7. C 8. C 9. D 10. D**

**A. Choose the right word which matches with its definition.**

1. A standard network protocol used to copy a file from one host to another.

A. HTML-Hypertext Markup Language

B. IP-Internet Protocol

C. HTTP-Hypertext Transfer Protocol

D. FTP-File Transfer Protocol

2. A type of language used to (describe the structure – mô tả cấu trúc) of a web page.

A. WLAN-Wireless Area Local Network

B. FTP-File Transfer Protocol

C. HTTP-Hypertext Transfer Protocol

D. HTML-Hypertext Markup Language

3. The method for connecting computers so that they can exchange information.

A. WLAN-Wireless Area Local Network

B. FTP-File Transfer Protocol

C. HTML-Hypertext Markup Language

D. IP-Internet Protocol

4. A type of local area network that uses high-frequency radio wires to communicate between nodes.

A. WLAN-Wireless Area Local Network

B. IP-Internet Protocol

C. HTTP-Hypertext Transfer Protocol

D. HTML-Hypertext Markup Language

5. A set of instructions made by a computer program that allow your computer to connect to

an internet document.

A. HTTP-Hypertext Transfer Protocol

B. IP-Internet Protocol

C. WLAN-Wireless Area Local Network

D. FTP-File Transfer Protocol

6. to play computer games

A. Microphone B. Joystick(cần điều khiển) C. Digital camera(máy ảnh kỹ thuật số) D. Barcode reader(Máy đọc mã vạch)

7. to read price labels in a shop

A. Light pen(Bút sáng) B. Barcode reader(Máy đọc mã vạch) C. Digital camera D. Microphone

8. to input voice commands and dictate text

A. Joystick B. Light pen C. Microphone D. Barcode reader

9. to draw(vẽ) pictures or select menu options directly on the screen.

A. Barcode reader B. Microphone C. Light pen(bút sáng) D. Joystick

10.to take and store pictures and then download them to a computer.

A. Joystick B. Light pen C. Digital camera D. Digital camera

**1. D 2. D 3. D 4. A 5. A 6. B 7. B 8. C 9. C 10. C**

**B. Complete the sentences with the best answers.**

11. A network architect .......... the network.

A. designs B. keeps C. maintain D. navigate(điều hướng)

12. When the customer .......... the order, our server will confirm availability(còn hàng/sẳn có).

A. places + ( the order – đặt hàng) B. makes C. gets D. does

13. I .......... my computer off yesterday and today I can’t turn it on again.

A. checked B. disconnected C. plugged D. switched +( off = turn off -> tắt )

14. I checked all the cable connections – they were all .......... in correctly.

A. worked B. disconnected C. switched D. plugged

15. My job is to .......... (any incidents immediately – bất kì sự cố nào) to the IT manager.

A. report B. follow C. talk D. present

16. You pass through a(n) .......... to enter (another network – mạng khác).

A. gateway B. bridge C. firewall D. router

17. Some websites are easier to .......... than others.

A. do B. buy C. navigate(điều hướng) D. retrieve(khôi phục)

18. You must have a(n) .......... to stop cyber attacks.

A. spywware B. password C. firewall D. encryption

19. We’ve got many customers who .......... for our products online.

A. get B. shop + (for -> mua sắm) C. see D. buy

20. If the customer doesn’t have the money to pay, the order will be .......... .

A. delivered B. rejected C. checked D. refunded

**11.A 12.A 13.D 14.D 15.A 16.A 17.C 18.C 19.B 20.B**

1. You must discuss with the customer their …… for the site to find out what they want.
2. questions B. requirements(yêu cầu) C. plans D. information
3. The flight website is very…… . It gives you details of thousands of flights.
4. interesting B. informative(nhiều thông tin) C. colorful D. excellent(xuất sắc)
5. My computer …… and I’ve lost all my work!
6. ‘s failed B. ’s crashed(bị hỏng) C. ‘s stopped D. ‘s burned
7. I want to get a new laptop. Could you …… a good one?
8. process B. recommend C. offer(cung cấp) D. promote
9. A commercial website …… products or services.
10. promotes (thúc đẩy) B. gets (được) C. sells(bán) D. presents(quà tặng)
11. Did you …… for the product with a credit card?
12. buy B. spend C. pay D. select
13. These websites …… environmentally friendly shopping.
14. design B. set up C. promote(quảng bá) D. solve(giải quyết)
15. You need to …… the data from the database.
16. store B. enter C. retrieve D. analyze
17. HDMI …… for High Definition Multimedia Interface.
18. spells B. writes C. means D. stands + (for -> viết tắt)

20. Software which has been illegally copied is …… .

A. unreal B. stolen C. fake D. pirated(xâm phạm bản quyền)

**11.B 12.B 13.B 14.C 15.C 16.C 17.A 18.A 19.D 20.D**

11. An IT support officer ………. sure all the computers work properly.

A. makes B. gets C. takes D. do

12. Please let me know which workshop(buổi hội thảo) you’d like to ………. next month.

A. take B. attend(tham dự) C. do D. Visit

13. Software which has been bought from the company that produced it is ………. .

A. real B. justified C. licensed D. legal

14. On Spanishforall.com I can ………. my Spanish.

A. practice(luyện tập) B. do C. listen D. see

15. Software for use by businesses is ………. .

A. commercial B. business-like C. busy D. financial

16. Do we need to………. a lot of money on security?

A. spend(chi trả) B. pay C. charge D. buy

17. We use ………. to block unauthorized access to a computer.

A. encryption B. antivirus program C. spyware D. firewal

18. First, the customers will (type in – điền vào) all their details to ………. .

A. pay B. identify C. register D. buy

19. Will customers be able to ………. an order then?

A. offer B. write C. place + (order là đặt hàng) D. give

20. Software for use at home is ………. .

A. for household use C. for home use

B. for house use D. for family use

**11.A 12.B 13.C 14.A 15.A 16.A 17.A 18.C 19.C 20.C**

11. You must put(đặt) the items in your \_\_\_\_\_ cart.

A. shopping + (cart -> giỏ hàng) B. buying C. products D. goods

12. You can pay for the \_\_\_\_\_ with a credit or debit card.

A. transaction(giao dịch) B. decision C. choice D. preference

13. We need product information and promotions to \_\_\_\_\_ customers.

A. attract(thu hút) B. improve(cải thiện) C. meet D. choose

14. You need firewalls to help stop cyber \_\_\_\_\_.

A. leaks B. attacks C. adware D. spyware

15. His screen has \_\_\_\_\_ blank. He has not been able to access any of his files this morning.

A.viewed B. gone + (blank -> trống rỗng) C. come D. seen

16. How much does the new laptop \_\_\_\_\_?

A. expensive B. cost(trị giá) C. is D. price

17. A network administrator \_\_\_\_\_ passwords.

A. solves B. makes C. sets D. builds

18. Two people in my department would like to \_\_\_\_\_ in a workshop.

A. visit B. attend C. participate D. go

19. If the computer crashes, you can try pressing the \_\_\_\_\_ button.

A. recommence B. play C. replay D. restart

20. Did you \_\_\_\_\_ the order for the new software yesterday?

A. offer B. write C. give D. place

**11.A 12.A 13.A 14.B 15.B 16.B 17.C 18.C 19.D 20.D**

1. I’m a data .......... – I process data.

A. analyst B. developer C. architect D. supporter

1. Video and graphic cards are examples of .......... cards.

A. expansion(mở rộng) B. insertion C. extension D. processing

1. Have you .......... the CD into the correct drive?

A. inserted + (into -> chèn vào) B. burnt C. set up D. run

1. Our website needs to .......... a friendly and efficient service.

A. do B. promote(quảng bá) C. share D. make

1. It was too late to .......... most of the files. It destroyed everything on the hard drive.

A. take B. recover(khôi phục) C. retrieve D. store

1. Your software isn’t .......... with this computer.

A. efficient B. compatible(tương thích) C. easy D. complex(tổ hợp)

1. The power cable was .......... by mistake. That’s why the machine didn’t work.

A. disappeared B. displayed C. disconnected D. distributed

1. I need to .......... the new software on your computer. It’ll take half an hour.

A. transfer(chuyển) B. insert C. install D. connect

1. The user wants a website that is easy to .......... .
2. offer B. present C. navigate D. design
3. A software made specially for one company is ..........

A. only one B. unique C. one-off D. tailor-made(được thiết kế riêng)

**11. A 12. A 13. A 14. B 15. B 16. B 17. C 18. C 19. C 20. D**

**B. Complete the sentences with the best answers.**

11. It .......... all day to repair the system, so we haven’t had any online orders today.

1. took B. had C. made D. did

12. We won’t .......... them for purchases that are delayed.

1. charge + (for-> tính phí cho cái gì đó) B. cost C. get D. buy

13. I .......... the problem to my supervisor(người giám sát) when I discovered(phát hiện) it.

1. transferred B. reported C. talk D. present

14. When you .......... a document, it's sent to the recycle bin.

A. destroy B. delete C. erase(loại bỏ hoàn toàn) D. move

15. ‘FTP’ .......... for File Transfer Protocol.

1. means B. is C. stands +(for -> viết tắt) D. writes

16. Software for use by children and schools is .......... .

A. learning B. teaching C. educational D. searching

17. The battery (isn't completely flat – không hoàn toàn hết), but it’s very .......... .

A. down B. short C. low D. weak

18. In three or four years, my new computer (will probably be – có lẽ là sẽ) .......... .

A. old fashioned B. behind the times C. up-to-date D. obsolete(lỗi thời )

19. The X19 (notebook computer - máy tính xác tay) features a very .......... design.

A. heavy B. little C. small D. compact (nhỏ gọn)

20. I don't think this printer is .......... with my computer.

A. connectible B. suitable C. disconnected D. compatible(tương)

**11. A 12. A 13. B 14. B 15. C 16. C 17. C 18. D 19. D 20. D**

11. Keeping files on a computer database is a .......... solution.

A. new-tech(công nghệ mới) B. now-tech C. high-tech(công nghệ cao) D. modern-tech(Công nghệ hiện đại)

12. My pay-as-you-go account .......... is about £7.

A. balance (số dư) B. level C. amount D. sum

13. My average call .......... is about two minutes.

A. time B. length C. duration(khoảng thời gian/ thời lượng) D. period

14. We're a long way from the nearest .......... .

A. broadcaster B. antenna C. transmitter(máy phát sóng) D. station

15. With a wireless router, you can .......... your broadband connection with other users.

A. divide B. combine C. share D. transfer

16. Turn on your computer. It will usually take a few minutes to .......... .

A. boot itself B. boot up(khởi động) C. get booted D. boot

17. If I leave my computer on without using it, after a while it goes into .......... mode.

A. stand down B. standby(chế độ chờ) C. waiting D. dark

18. The projector isn't working because it isn't .......... .

A. plugged B. plugged in(cắm vào) C. plugged into D. plugged on

19. Which network has the lowest ..........?

A. call fee B. call costs C. call expenses D. call charges (cước cuộc gọi)

20. On my computer, I have a picture of my cat as the .......... .

A. desktop image B. desktop picture C. desktop scene D. desktop background

**11. A 12. A 13. C 14. C 15. C 16. B 17. B 18. B 19. D 20. D**

11. Oh dear. I pressed(nhấn) the .......... button.

A. wrong(nhầm) B. incorrect(không đúng) C. false D. inexact(không chính xác)

12. Keeping files on paper is .......... solution.

A. a low-tech(công nghệ thấp) B. a past-tech C. an old-tech D. a slow-tech

13. The screen on my laptop isn't very .......... .

A. light B. bright(sáng) C. white D. clear

14. You can't use a mobile in a cave because (there's no – không có) .......... .

A. connection B. network C. power D. sign

15. When you send a text message, the .......... function can help you write it more quickly.

A. texting predictor B. predictive text(dự đoán văn bản) C. text predictor D. predicting text

16. In Windows, the icon is just a .......... to the application. If you delete the icon, the application will still be on your computer.

A. connector B. link C. shortcut D. image

17. A personal website is a website .......... by an individual for personal use.

A. set up B. processed C. maintained(duy trì) D. made

18. Deleted documents stay in the recycle bin until you .......... it.

A. wash B. clean C. empty D. remove

19. When you pay by credit card, your card is .......... .

A. swooped B. swept C. swapped D. swiped(bị quẹt)

20. My job is to .......... (any incidents immediately – bất kì sự cố ngây lặp tức) to the IT manager.

A. present B. follow C. talk D. report

**11. A 12. A 13. B 14. B 15. B 16. C 17. C 18. C 19. D 20. D**

**Part II: GRAMMAR**

**Choose the best answer to complete each sentence.**

21. I ……. lose my work because I haven’t backed up my files.

A. have to B. might(có thể) C. must D. should

22. Employees ……. to eat lunch at their desks.

A. shouldn’t B. aren’t allowed(không đc phép) C. mustn’t D. won’t

23. The second site ……. a lot of features.

A. is B. are C. has (dùng cho N số ít) D. have

24. We need to get more people ……. to the website, so we are improving it.

A. are coming B. come C. to come D. will come

25. John: ………. traffic does each site get?

Tom: It gets a lot of visitors.

A. Why B. How many C. How much D. What

26. John: ………. do you use CNN for?

Tom: Finding out about world news.

1. What B. When C. Which D. Why

27. You can draw directly(trực tiếp ……. a computer screen with a pixel pen.

A. onto(lên) B. into C. at D. in

28. The body text is divided(chia) ……. two columns.

A. into(thành) B. with C.in D. on

29. Making changes to a text is called ……. .

A. edition B. edit C. editor D. editing

30. ……. normal text to italic, first you must select the text you want to format.

A. For change B. To changing C. Changing D. To change(T+ v1 : dùng để diễn tả mục đích)

31. In word processing, to put things ……. alphabetical order is to sort.

A. onto B. on C. to D. into

32. You can give your presentation ……. the internet as an online broadcast.

A. on B. over C. in D. with

33. There ........... be a problem with the server. I’m not sure.

1. need B. may(có thể ) C. should D. can

34. You access a database ……. a password and get information.

A. by B. in C. with D. on

35. ADSL is more commonly known .......... broadband.

A. for B. with C. as D. to

**21.B 22.B 23.C 24.C 25.C 26.A 27.A 28.A 29.D 30.D 31.D 32.B 33.B 34.C 35.C**

1. ‘Why …… we run the system check now?’ ‘That’s a good idea.’

A. aren’t B. don’t C. haven’t D. won’t

1. Sorry I can’t help. I haven’t got …… knowledge about this subject.

A. a lot B. much C. many D. a little

1. When we have the new security system, hackers …… be able to get into the network.

A. aren’t B. won’t C. don’t D. can’t

1. A multimeter …… to measure electrical properties.

A. is used B. used C. uses D. is using

1. Unauthorised personnel aren’t …… to access the data.

A. allowed B allowing C. to allow D. allow

1. Randa …… me ten emails yesterday.
2. sent B. has sent C. sends D. is sending
3. What about …… the cables? Have you done that?
4. check B. to check C. checking D. checked
5. We haven’t finished …… we had a problem with the software.
6. so B. but C. because D. or
7. We gave the presentation at 7.00 p.m. …… that we all went out to dinner.
8. Then B. Finally(cuối cùng), C. After D. Next
9. After that you can develop a website …… .

A. specificity B. specific C. specify D. specification

1. I don’t know how to access the information I need. …… isn’t anything on the screen at the moment.
2. This B. They C. It D. There
3. If 3.30 is convenient …… you, please let me know.
4. to B. at C. with D. for

33. Do you always take your credit card …… you when you go abroad?

A. with B. on C. in D. to

34. The new computer is …… than my old one.

1. fast B. faster C. more fast D. fastest

35. You …… use your date of birth as a password.

A. ‘re not allowed B. mustn’t C. shouldn’t D. mightn’t

**21.B 22.B 23.B 24.A 25.A 26.A 27.C 28.C 29.C 30.D 31.D 32.D 33.A 34.B 35.C**

///////////////////////////////////////////////////////////////////////////////////////////////////////////////////

21.I ………. from home today, creating a new office program.

A work B. am working C. working D. works

22. John: ………. hits do they get each week? - Tom: About 1,500.

A. How long B. How many C. How much D. How often

23. A: ………. do you use Facebook? B: In the evening.

A. How long B. When C. How often D. Why

24. There ………. a lot of information on the first site.

A. is B. are C. has D. have

25. You must put that ………. the first column.

A. on B. in C. at D. for

26. What’s the difference ………. these two systems?

A. among B. for C. between D. with

27. Akil works ………. a big computer company.

A. for B. with C. on D. into

28. How many people can access the information ………. the same time?

A. for B. at C. on D. in

29. We organise the data ………. relevant groups.

A. in B. on C. into D. for

30. Can you help me ………. the new database, please?

A. with B. on C. in D. for

31. I ………. work in the office all the time. I can work from home three days a week.

A don’t have to B mustn’t C can’t D. don’t need

32. They aren’t ………. to share their passwords with anyone.

1. permitted B. reccomend C. mustn’t D. need

33. When the customer places the order, our server will confirm ………. .

A. available B. avail C. availably D. availability

34. Would you like to join me ………. lunch?

A. with B. on C. in D. For

35. We haven’t got much knowledge about e-commerce ……….. .

A. secure B. secured C. securely D. security

**21.B 22.B 23.B 24.A 25.B 26.C 27.A 28.B 29.C 30.A31.A 32.A 33.D 34.D 35.D**

21. He’s based in the London office but he often ……… around Europe.

A. travels B. travelling C. is travelling D. travel

22. Lory: …………… do people visit entertainment sites?

Daniel: Because they want to relax.

A. How often B. Why C. When D. What

23. Marie: …………… can I buy electronic products?

John: Try amazon.com.

1. What B. Which C. Where D. Why

24. There ……… many photos on the site.

A. are B. is C. has D. have

25. …………… (you / phone) him to ask what’s wrong?

A. Did you phone C. Do you phone

B. Have you phoned D. Had you phoned

26. I’ll check the information ……… the internet.

A. at B. in C on D. over

27. We aren’t permitted to download files from the internet ……… authorization.

A. without B. not C. no D. with no

28. We aren’t ……… use social networking sites at work.

A. needed B. allowed to C. shouldn’t D. advised

29. You ……… put your cup of coffee on the computer.

A. don’t need B. mightn’t C. mustn’t D. should

30. How about ……… the modem?

A. changing B. to change C. change D. changes

31. This is the ……… efficient anti-virus software.

A. more B. most C. worse D. better

32. Make sure all cables are plugged ……….. .

A. on B. into C. in D. at

33. You are responsible ……… setting up firewalls, security levels, wireless connection, usernames and passwords.

A. in B. with C. about D. for

34. Sara is ……… a training course today. She’s learning about the new database system.

A. at B. in C. for D. on

35. Next you get a ……… to write the content.

A. speciality B. special C. specially D. specialist

**21.A 22.B 23.C 24.A 25.B 26.C 27.A 28.B 29.C 30.A 31.B 32.C 33.D 34.D 35.D**

1. This is the .......... problem we’ve had with the system.

A. bad B. worse C. most worse D. worst

1. Has he .......... the training course yet?

A. do B did C. doing D. done

1. ‘How .......... do they defrag their computers?’ ‘Every Monday morning.’

A. many B. often C. long D. much

1. .......... you recommend an external hard drive, please?

A. Should B. Could C. May D. Must

1. ‘When .......... you unplug the printer?’ ‘Ten minutes ago.’

A. have B. are C. did D. do

1. You .......... be late tomorrow. The big boss is coming to our office.

A. mightn’t B. couldn’t C. mustn’t D. wouldn’t

1. The new office program is .......... efficient and faster than our existing program.
2. more B. the best C. best D. much
3. We .......... installing a new network system, so you must all have new usernames and passwords.

A. are B. do C. have D. make

1. You need to retrieve the data .......... the database
2. from B. on C. in D. with
3. You need more PINs and passwords; it is more difficult .......... remember them all.

A. to B. at C. in D. on

31. Do you want to know what the database is used for? Well, it is used .......... store information about all our books.

A. for B. to C. so D. by

32. I’m interested .......... investing in the IT business. I’d like to buy some shares in Google.

A. on B. in C. into D. at

33. Eric Larsen graduated .......... university in 2006.

A. at B. in C. from D. to

34. Laptop A has a .......... memory than Laptop B.

1. best B. light C. bigger D. heavier

35. A screwdriver is used .......... screws.

A. for tighten B. to tightening C. for tightening D. tighten

**21. D 22. D 23. B 24. B 25. C 26. C 27. A 28. A 29. A 30. A 31. B 32. B 33. C 34. C 35. C**

**Choose the best answer to complete each sentence.**

21. Has he .......... the training course yet?

A. do B did C. done D. doing

22. TV and computer screens are usually measured .......... inches.

A. with B. by C. in D. at

23. Turn on your computer. It will usually take a few minutes ...........

A. boot up B. booting up C. to boot up D. to booting up

24. On my computer, I have a picture of my cat .......... the desktop background.

A. as B. is C. on D. at

25. Deleted documents stay in the recycle bin .......... you empty it.

A. until B. if C. while D. during

26. If I leave my computer on without using it, after a while it goes .......... standby mode.

A. into B. in C. on D. to

27. You .......... to disconnect the keyboard.

A. mustn’t B. aren’t permitted C. won’t D. cannot

28. My job is to report any incidents immediately .......... the IT manager.

A. with B. to C. for D. on

29. The second site .......... excellent graphics.

A. is B. are C. have D. has

30. You .......... use your date of birth as a password.

A. not allowed B. advised C. mustn’t D. shouldn’t

31. John: .......... do you spend on the site each day? - Maria: About an hour.

A. How long B. How much C. How many D. How often

32. Danny: .......... website do you go to? - Harry: I like news websites.

A. Where B. What C. How D. Why

33. This is the .......... problem we’ve had with the system.

A. bad B. worse C. worst D. most worse

34. ‘How .......... do they defrag their computers?’ ‘Every Monday morning.’

A. many B. much C. long D. often

35. .......... you recommend an external hard drive, please?

A. Could B. Should C. May D. Must

**21. C 22. C 23. C 24. A 25. A 26. A 27. B 28. B 29. D 30. D 31. A 32. B 33. C 34. D 35. A**